

# CROWLEY

INDEPENDENT SCHOOL DISTRICT



**GoCare Warranty Group is the Premier provider of the iPad Mini 16 GB Insurance.  
1 year coverage at \$32 or \$34 available**

## Your coverage includes:

### Accidental Damage

- Damage from drops, cracks, liquid spills, liquid submersion
- **\$25 or \$50** deductible; Unlimited repair claims

### Extended Manufacturer Warranty

- Mechanical or electrical failures
- Technical Trouble shooting
- **\$25 or \$50** deductible; Unlimited warranty claims

### Theft Coverage

- **\$50** Deductible
- **Theft** (Evidence of Forced Entry)
- One claim per year

## Go Here to select and pay for coverage:

<http://www.gocare.com/crowley>

## To File a Claim

- 1) Please log online to your account at:
- 2) Example User Name: Email Address
- 3) Temporary password : Password used when you created account
- 4) Select File and Manage Claims
- 5) Submit Claim
- 6) Fill out detail of claim and submit and pay deductible
- 7) Email your claim information to [claims@gocare.com](mailto:claims@gocare.com)
- 8) Or Contact Customer Support at **#855-462-2731** or live chat on the website.

## Required Information

- Please have the following information ready when you file your claim:
- The serial number of your device. This number can be found by accessing the settings app of your iPad, then choosing "general," and then "about."
- The date and type of damage that occurred to the device.
- Please provide as much information as possible. For example, "dropped pad off desk and the screen is cracked. It seems to function normally otherwise."
- Please provide any detail: if the device is water damaged or has been repaired before.
- Please provide Police report if the device was stolen.
- Please refer to the Terms and conditions of the coverage (especially for water damaged devices, lost or stolen).